

e2i are delighted to announce that **next month** (February) we are starting the following engagement theme:

#27 Practical Support Expectations

Your chance to let us know:

- **What type of practical help you need to live more independently**

You can help us to:

- Improve your services
- Make the service more efficient to allow our resources to make the customer experience better

You can do this in a number of ways:

- **On-line Co-ordination Group** Sessions - 2nd Tuesday of every month
- **On-line Customer Forums** - last Thursday of every month
- **On the phone** – ask to leave your views when you ring our Contact Center team: **01437 763688 / 01437 774766 / 07500 446611**
- **Email Correspondence** – let us know what you think by emailing engage@atebgroup.co.uk & ask for a survey
- *Did you know* that ateb can **organise a video call** for you and your family?
- If you are still shielding and are struggling to access **essential items and specialist foods**, we can help you!
- If you are feeling **isolated**, give us a call to see what **we can do to help you feel a part of your community.**

Find out more on our website **Community Welfare Project** page or call Ania, the **Community Welfare Advisor** on **07305 990 686**.

Want to know more?

Please contact Ailnor Evans on:
01437 774766 or ailnor.evans@atebgroup.co.uk

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